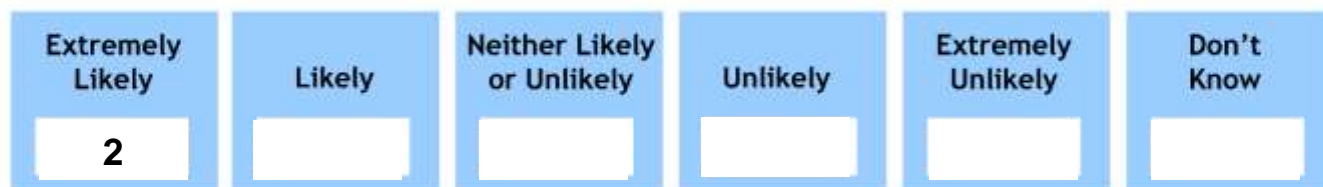


## Friends and family test results for: **AUGUST 2018**

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



## You told us:

Always polite and helpful receptionists

Good medical treatment

Friendly and approachable staff

Always available if needed

Staff always helpful

## We're listening - this is what we are doing:

Thank you to all those who completed the Friends & Family Test in August 2017, and for some very encouraging comments - the Doctors and staff are very grateful for such great feedback.

We will continue to try and provide our patients with the best care we can at all times. However, if you have any thoughts or ideas on how we can improve our service, we would welcome your comments. Why not join our patient participation group or complete one of the comment leaflets which can be found in the waiting room? Or you could just complete another Friends & Family comment card next month!